Color LaserJet Pro M252
Color LaserJet Pro MFP M277

Troubleshooting manual

M277

M252n

M252dw

www.hp.com/support/colorljM252
www.hp.com/support/colorljMFPM277
For printer part removal and part number information, see the Repair Manual.

HP Color LaserJet Pro M252 and HP Color LaserJet Pro MFP M277

Troubleshooting Manual

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Conventions used in this guide

TIP: Helpful hints or shortcuts.

Reinstallation tip: Reinstallation helpful hints, shortcuts, or considerations.

NOTE: Information that explains a concept or how to complete a task.

IMPORTANT: Information that help the user to avoid potential printer error conditions.

CAUTION: Procedures that the user must follow to avoid losing data or damaging the printer.

WARNING! Procedures that the user must follow to avoid personal injury, catastrophic loss of data, or extensive damage to the printer.

For additional service and support information

HP service personnel, go to the Service Access Work Bench (SAW) at http://h41302.www4.hp.com/km/saw/home.do.

Channel partners, go to HP Channel Services Network (CNS) at https://h30125.www3.hp.com/hpcsn.

- To access HP PartSurfer information from any mobile device, go to http://partsurfermobile.hp.com/ or scan the Quick Response (QR) code below.

- Install and configure
- Printer specifications
- Up-to-date control-panel message (CPMD) troubleshooting
- Solutions for printer issues and emerging issues
- Remove and replace part instructions and videos
- Service advisories
- Warranty & regulatory information

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